Browser or Technology	Problem	Solution
Microsoft IE	When the user stores a password in the IE browser, the password is retained.	Have the IT department at your organization clear stored passwords.
Microsoft Edge	There are problems with uploading reports and entering information for some data fields.	Use one of the preferred browsers: Google Chrome, Mozilla Firefox, IE 8 or higher.
Safari	A password is difficult to reset. Problems uploading reports and entering information for some data fields.	Use one of the preferred browsers: Google Chrome, Mozilla Firefox, IE 8 or higher.
Apple iPhone Apple iPad Android phone Android tablet	Connectivity issues (won't allow the user to log on to the application), screen freezes, connection times out, garbled page display.	Use one of the preferred browsers: Google Chrome, Mozilla Firefox, IE 8 or higher.

Last Updated: March 10, 2017