postmaster@DOCGOV.onmicrosoft.com

From:	postmaster@DOCGOV.onmicrosoft.com
Sent:	Wednesday, July 18, 2018 7:49 AM
To:	Mark.Graff@noaa.gov
Subject:	Undeliverable: June Monthly FOIA Report
Attachments:	details.txt; June Monthly FOIA Report

Your message to cholmes@doc.gov couldn't be delivered.

cholmes wasn't found at doc.gov.

Mark.Graff	Office 365	cholmes
Action Required		Recipient
Unknown To address		

How to Fix It

The address may be misspelled or may not exist. Try one or more of the following:

- Send the message again following these steps: In Outlook, open this non-delivery report (NDR) and choose **Send Again** from the Report ribbon. In Outlook on the web, select this NDR, then select the link "**To send this message again, click here.**" Then delete and retype the entire recipient address. If prompted with an Auto-Complete List suggestion don't select it. After typing the complete address, click **Send**.
- Contact the recipient (by phone, for example) to check that the address exists and is correct.
- The recipient may have set up email forwarding to an incorrect address. Ask them to check that any forwarding they've set up is working correctly.
- Clear the recipient Auto-Complete List in Outlook or Outlook on the web by following the steps in this article: Fix email delivery issues for error code 5.1.10 in Office 365, and then send the message again. Retype the entire recipient address before selecting **Send**.

If the problem continues, forward this message to your email admin. If you're an email admin, refer to the **More Info for Email Admins** section below.

Was this helpful? Send feedback to Microsoft.

More Info for Email Admins

Status code: 550 5.1.10

This error occurs because the sender sent a message to an email address hosted by Office 365 but the address is incorrect or doesn't exist at the destination domain. The error is reported by the recipient domain's email server, but most often it must be fixed by the person who sent the message. If the steps in the **How to Fix It** section above don't fix the problem, and you're the email admin for the recipient, try one or more of the following:

The email address exists and is correct - Confirm that the recipient address exists, is correct, and is accepting messages.

Synchronize your directories - If you have a hybrid environment and are using directory synchronization make sure the recipient's email address is synced correctly in both Office 365 and in your on-premises directory.

Errant forwarding rule - Check for forwarding rules that aren't behaving as expected. Forwarding can be set up by an admin via mail flow rules or mailbox forwarding address settings, or by the recipient via the Inbox Rules feature.

Recipient has a valid license - Make sure the recipient has an Office 365 license assigned to them. The recipient's email admin can use the Office 365 admin center to assign a license (Users > Active Users > select the recipient > Assigned License > Edit).

Mail flow settings and MX records are not correct - Misconfigured mail flow or MX record settings can cause this error. Check your Office 365 mail flow settings to make sure your domain and any mail flow connectors are set up correctly. Also, work with your domain registrar to make sure the MX records for your domain are configured correctly.

For more information and additional tips to fix this issue, see [Fix email delivery issues for error code 5.1.10 in Office 365](#).

Original Message Details

Created Date:	7/18/2018 11:48:33 AM
Sender Address:	Mark.Graff@noaa.gov
Recipient Address:	cholmes@doc.gov
Subject:	June Monthly FOIA Report

Error Details

Reported error:	*550 5.1.10 RESOLVER.ADR.RecipientNotFound; Recipient cholmes@doc.gov not found by SMTP address lookup*
DSN generated by:	BN6PR09MB2129.namprd09.prod.outlook.com

Message Hops

HOP	TIME (UTC)	FROM	TO	WITH	RELAY TIME
1	7/18/2018 11:48:33 AM		2002:ab3:78a:0:0:0:0:0	HTTP	*
2	7/18/2018 11:49:19 AM		mail-lj1-x230.google.com	SMTP	46 sec
3	7/18/2018 11:49:19 AM	mail-lj1-x230.google.com	DM2GCC01FT008.mail.protection.outlook.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P256)	*
4	7/18/2018 11:49:19 AM	DM2GCC01FT008.eop-gcc01.prod.protection.outlook.com	BL2PR09CA0079.outlook.office365.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384)	*
5	7/18/2018 11:49:20 AM	BL2PR09CA0079.namprd09.prod.outlook.com	BN6PR09MB2129.namprd09.prod.outlook.com	Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384)	1 sec

Original Message Headers


```
Received: from BL2PR09CA0079.namprd09.prod.outlook.com
 (2a01:111:e400:c744::47) by BN6PR09MB2129.namprd09.prod.outlook.com
 (2603:10b6:404:7f::17) with Microsoft SMTP Server (version=TLS1_2,
 cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.973.16; Wed, 18 Jul
 2018 11:49:20 +0000
Received: from DM2GCC01FT008.eop-gcc01.prod.protection.outlook.com
 (2a01:111:f400:7d01::207) by BL2PR09CA0079.outlook.office365.com
 (2a01:111:e400:c744::47) with Microsoft SMTP Server (version=TLS1_2,
 cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384) id 15.20.973.16 via Frontend
 Transport; Wed, 18 Jul 2018 11:49:19 +0000
Authentication-Results: spf=pass (sender IP is 2a00:1450:4864:20::230)
 smtp.mailfrom=noaa.gov; doc.gov; dkim=pass (signature was verified)
 header.d=noaa.gov;doc.gov; dmarc=pass action=none header.from=noaa.gov;
Received-SPF: Pass (protection.outlook.com: domain of noaa.gov designates
 2a00:1450:4864:20::230 as permitted sender) receiver=protection.outlook.com;
 client-ip=2a00:1450:4864:20::230; helo=mail-lj1-x230.google.com;
Received: from mail-lj1-x230.google.com (2a00:1450:4864:20::230) by
 DM2GCC01FT008.mail.protection.outlook.com (2a01:111:e400:7d01::449) with
 Microsoft SMTP Server (version=TLS1_2,
 cipher=TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA_P256) id 15.20.952.17 via Frontend
 Transport; Wed, 18 Jul 2018 11:49:19 +0000
Received: by mail-lj1-x230.google.com with SMTP id l15-v6so38338701ji.6
        for <cholmes@doc.gov>; Wed, 18 Jul 2018 04:49:19 -0700 (PDT)
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
```

d=noaa.gov; s=google;
h=mime-version:from:date:message-id:subject:to:cc;
bh=AIX39xGOACnhFm7hokD/Iqpd1Vz+9OHxcaKbDbDcrdc=;
b=jOvaHlNNmqbxqBmu/4iW41fxh7yMWVQSxPmzZJbjd/2WSOog4x7RMcbfjcB2b8hUt0
qmfOs6FS/msf1GPVxkqGev5ofsGGUxwLzZVZ3LiwntdJSng/L7+JXrI+SRNufIRFulqk
HfVFWReh1Z3aWDSb9Ilk/znJvjPZr937mpBYeJ9AmtIv4UqZg0v0suTm6hqiu4VpSrC6
Oo6j7HU1lcv4qttn2iPBBnaQnXTpWsJMdHa7imiv7pvl/4KG1GVLu1gFFTtPh0Udhf82
ZvHQZMTKq0jH1KOWgu7dbKEF2Aqb+yqVMEdYmvNhgONaO5sMHkXd6KSL6G2HpToR4vJo
wYbA==
X-Google-DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed;
d=1e100.net; s=20161025;
h=x-gm-message-state:mime-version:from:date:message-id:subject:to:cc;
bh=AIX39xGOACnhFm7hokD/Iqpd1Vz+9OHxcaKbDbDcrdc=;
b=j3b8JaDi5INPSrqcaTHmY8oF2U0Wm1xINlxiNmsfDr+Z0HyjBCSlI9yB1KmFxWpNXU
nCfj1Kvjns5bLHpRrvUQqvkZfCzqwaHNgG3H5riYddnJ+8T/hqEOoaG3yw6iUk8ZjrIX
1nshyH7wgUT9kSejhh+6w7bxamzCZCFvBcV4VLhznn2vrmCxjKjcGq5U/pEVF3D0IU/n
KEdmkwX/TiTTWhJNDqkuVHSDqbdOfseIQG+6lknigktvO9Qg0uA1y7fkSjVkkU792xLs
6qUkM5fqOiuyUiXCuKM2nyMQ/yaB3GTb7/1dLHLtSvwSvbTxZopeUTukxsZ/zRjRiH/f
TtxQ==
X-Gm-Message-State: AOUpUlGmcz22dCn2+p89h1y7jdPKcneBDapzBsULetD/ulY4iQMoVUI7
97o4Vjl68EFaVq47EB2vOsSs+ybjLYW/c7rUdWKW7Q==
X-Google-Smtp-Source: AAOMgpdl6OlKLYSnj2L8l/gFeklLUVWG6swunW/Rb/kWd2rCOpyoPiK7vjebquF/0rL6QAAup7KwuxeJWar0VA5sgHw=
X-Received: by 2002:a2e:4951:: with SMTP id b17-v6mr4301091ljd.67.1531914555231;
Wed, 18 Jul 2018 04:49:15 -0700 (PDT)
MIME-Version: 1.0
Received: by 2002:ab3:78a:0:0:0:0:0 with HTTP; Wed, 18 Jul 2018 04:48:33 -0700 (PDT)
From: Mark Graff - NOAA Federal <mark.graff@noaa.gov>Date: Wed, 18 Jul 2018 07:48:33 -0400
Message-ID: <CAFHw6A9bmo24_pyovykJS=7jMYDgteDfDtDR=0yXQqv6_19vKg@mail.gmail.com>Subject: June Monthly FOIA Report
To: Shawn Puyear - NOAA Federal <shawn.puyear@noaa.gov>, bbearden@theambitgroup.com,
Annie Thomson - NOAA Federal <annie.thomson@noaa.gov>, Trenika Tapscott <trenika.tapscott@noaa.gov>,
Stephen Lipps - NOAA Federal <stephen.lipps@noaa.gov>,
John Almeida - NOAA Federal <john.almeida@noaa.gov>, "Holmes, Colin" <cholmes@doc.gov>,
Robert Moller - NOAA Federal <robert.moller@noaa.gov>,
Scott Smullen - NOAA Federal <scott.smullen@noaa.gov>, Jeff Dillen - NOAA Federal <jeff.dillen@noaa.gov>,
Kristen Gustafson - NOAA Federal <kristen.l.gustafson@noaa.gov>,
Stephanie Altman - NOAA Federal <stephanie.altman@noaa.gov>,
Jackie Rolleri - NOAA Federal <jackie.rolleri@noaa.gov>,
Kimberly Katzenbarger - NOAA FEDERAL <kimberly.katzenbarger@noaa.gov>,
Mike Devany - NOAA Federal <mike.devany@noaa.gov>,
Kelly Quickle - NOAA Federal <kelly.quickle@noaa.gov>,
Kelly Turner - NOAA Federal <kelly.turner@noaa.gov>,
Zachary Goldstein - NOAA Federal <zachary.goldstein@noaa.gov>,
Althea Lee - NOAA Federal <althea.lee@noaa.gov>,
Denise Hamilton - NOAA Federal <Denise.Hamilton@noaa.gov>,
Elizabeth McLanahan - NOAA Federal <elizabeth.mclanahan@noaa.gov>,
Jerome McNamara - NOAA Federal <Jerome.McNamara@noaa.gov>,
Karen Robin - NOAA Federal <karen.robin@noaa.gov>,
Lesa Jeanpierre - NOAA Federal <lesa.jeanpierre@noaa.gov>,
Nkolika Ndubisi - NOAA Federal <nkolika.ndubisi@noaa.gov>,
NMFS FOIA1 - NOAA Service Account <nmfs.foia1@noaa.gov>, OMAO FOIA <omao.foia@noaa.gov>,
Tejuana Michael - NOAA Federal <Tejuana.Hickerson@noaa.gov>,
James Crocker - NOAA Federal <james.m.crocker@noaa.gov>,
Beverly Hernandez - NOAA Affiliate <beverly.hernandez@noaa.gov>,
Mary Ann Whitmeyer - NOAA Federal <mary.ann.whitmeyer@noaa.gov>,
Shem Yusuf - NOAA Federal <shem.s.yusuf@noaa.gov>, _NOAA Assistant CIOs <assistant.cios@noaa.gov>,
Gregory Raymond - NOAA Federal <gregory.raymond@noaa.gov>,
Kathryn Kempton - NOAA Federal <kathryn.kempton@noaa.gov>,
James LeDuc - NOAA Federal <james.leduc@noaa.gov>,
Velna Bullock - NOAA Federal <velna.l.bullock@noaa.gov>,
Lanetta Gray - NOAA Federal <lanetta.gray@noaa.gov>,
Corinne Brown - NOAA Federal <corinne.brown@noaa.gov>, Lisa Love - NOAA Federal <lisa.love@noaa.gov>,
Karla Burch-White - NOAA Affiliate <karla.burch-white@noaa.gov>,
Maria Williams - NOAA Federal <maria.williams@noaa.gov>,
Douglas Perry - NOAA Federal <Douglas.A.Perry@noaa.gov>,
Bruce Gibbs - NOAA Federal <Bruce.T.Gibbs@noaa.gov>,
Roxie Allison-Holman - NOAA Federal <Roxie.Allison-Holman@noaa.gov>,
Lindsey Averill - NOAA Affiliate <lindsey.p.averill@noaa.gov>,
Steven Goodman - NOAA Federal <Steven.Goodman@noaa.gov>,
Benjamin Friedman - NOAA Federal <benjamin.friedman@noaa.gov>, Robert Hogan <robert.j.hogan@noaa.gov>,
Symone Stone - NOAA Affiliate <symone.stone@noaa.gov>, _DUS Staff <duso.staff@noaa.gov>,
Tanya Dobrzynski - NOAA Federal <tanya.dobrzynski@noaa.gov>,
Edward J Vandenameele - NOAA Federal <edward.j.vandenameele@noaa.gov>,
Shepherd Grimes - NOAA Federal <shepherd.grimes@noaa.gov>,
Heather Book - NOAA Federal <heather.book@noaa.gov>, Michelle Reed <Michelle.Reed@noaa.gov>CC: Mark Graff - NOAA Federal <mark
.graff@noaa.gov>,
Dennis Morgan - NOAA Federal <dennis.morgan@noaa.gov>,
Robert Swisher - NOAA Federal <robert.swisher@noaa.gov>,
Lola Stith - NOAA Affiliate <lola.m.stith@noaa.gov>, Rodney Vieira - NOAA Federal <rod.vieira@noaa.gov>,
Jolie Harrison - NOAA Federal <jolie.harrison@noaa.gov>,
"Bogomolny, Michael (Federal)" <MBogomolny@doc.gov>,
Ruth Ann Lowery - NOAA Federal <ruthann.lowery@noaa.gov>,
David Bedell - NOAA Federal <David.Bedell@noaa.gov>, Ann Madden - NOAA Federal <Ann.Madden@noaa.gov>,
Ed Kearns - NOAA Federal <ed.kearns@noaa.gov>,
Amanda Patterson - NOAA Federal <amanda.patterson@noaa.gov>, _OCIO GPD <ocio.gpd@noaa.gov>,

Rose Stanley - NOAA Federal <rose.stanley@noaa.gov>, _HDQ CDO <cdo@noaa.gov>,
Douglas Alston - NOAA Federal <douglas.alston@noaa.gov>Content-Type: multipart/mixed; boundary="000000000000e52e97057144a616"
Return-Path: mark.graff@noaa.gov
X-EOPAttributedMessage: 0
X-EOPTenantAttributedMessage: 44cf3ec3-840c-4086-b7de-e3bc9a6c2db4:0
X-MS-Office365-Filtering-HT: Tenant
X-Forefront-Antispam-Report: CIP:2a00:1450:4864:20::230;IPV:NLI;CTRY:;EFV:NLI;
X-Microsoft-Exchange-Diagnostics: 1;DM2GCC01FT008;1:hc54LL89RF5vPsIrV4hNkPl0vV97cV1+9cpwMtkEx1FJQP6m1ftoaRrmAjdraqx3K+KCdkn6nZ
Tt1qEODgr1zXWsxl9obATcDGUX34dDUeR/4aYCcCDuS6wR5ECekEia
X-MS-PublicTrafficType: Email
X-MS-Office365-Filtering-Correlation-Id: 132e592f-617d-4cd8-ae60-08d5eca47f5e
X-Microsoft-Antispam:
UriScan:(223705240517415);BCL:0;PCL:0;RULEID:(7020095)(4652040)(205092)(5600053)(711020)(4605076)(4608076)(4614076)(49563074)(
1401180)(8001031)(1402068);SRVR:BN6PR09MB2129;
X-Microsoft-Exchange-Diagnostics:
1;BN6PR09MB2129;3:jy1qE/tYHrK83yfU0zJRSbpZCNbLqPleYgTJU+IAyv763wgP7iy5MBc9aXiQnpfDI9mpNpWjDDPd+uV7YWmf6c8kU3A6rA9unvnahGY/pf90
VW+eAig5syL06r6p8HG406X7T+Uieomv9V7LV84+e2rNuStEnK3mzzvFreQObRkkUPHlWRw9QIF1ELG70bxOTHtwWCHihxKTNiLxZdHMuuIAoiI50f4x7kM855nfDR
jJDaGv9kEkSjEh2UT4jEh3JyeBf99pVDJX6n8T7znR20NhWtQyJ2V41PFiVhVUA/KS7ZKbu3FU+g4cs8zhA3yOpHQvElUfWR0nCPV6u8q12KLl7402vnhF3eMzJhXf
n/O45AIcqzO7IR84J/sVA6uAQf/iCqyMQ8kXe6/m/9y0aRHRr6aJ7BaKCCkiY6gjTRA=;25:lQoLV8C3GDt5VWvWQ1TsV5l3lRopaj7u4vAT1tpgw+mej3QRH5V67U
RQdP+Uu2XmEGMMrp1wklHIhNu7hHBmQhh9U2y/HNHXsn6XZz0D7TqUM3rKdWNnSk25DSSYbKunr/sE3U2CLdzibtZdZ61O8lUZltALi9Og6TTXPmZnNFj34cDRcUWW
ppuvNsTDcWiL6xn2kLN/KQFJUdCjGuaf8Y5YPFJIsUcZ9HEdewNjIn1IFEwWbhLooWcfm76iDPyueKQQXI76xVOHjEQtyEv5/vLQpKuTINdzbf3Qh3+ev01aHLwXTg
WQxi5tFyn8YevtPuULhd+L2drIjCLYjptl1w==
X-MS-TrafficTypeDiagnostic: BN6PR09MB2129: