September 20, 2017

MEMORANDUM FOR: Assistant Chief Information Officers

Deputy Chief Information Officer

National Oceanic and Atmospheric Administration

FROM: Zachary Goldstein

NOAA Chief Information Officer and Director, High

Performance Computing and Communications

SUBJECT: Record Retention Reminder

Each of us plays an important role in the preservation of records that support our mission, protect our rights, and assure accountability. I would like to remind you of our existing obligations in managing records in the Federal government.

The Presidential and Federal Records Act Amendments of 2014 clarifies the definition of a record. The Act defines a record as:

All recorded information, regardless of form or characteristics, made or received by a Federal agency under Federal law or in connection with the transaction of public business and preserved or appropriate for preservation by that agency or its legitimate successor as evidence of the organization, functions, policies, decisions, procedures, operations, or other activities of the United States Government or because of the informational value of data in them; and does not include library and museum material made or acquired and preserved solely for reference or exhibition purposes or duplicate copies of records preserved only for convenience.

Under Federal law, all agency records must be preserved and may not be destroyed unless authorized by an agency's records retention schedule or the Government-wide, General Records Schedules (GRS). However, records subject to litigation hold must be maintained until the litigation hold is lifted.

The Act also clarifies the responsibilities of Federal government officials when using non-government email systems for official business through use of personal email accounts. (As a cyber security principle, however, personal email accounts should only be used in extenuating circumstances.) U.S.C. §2911, Disclosure Requirement For Official Business conducted using Nonofficial Electronic Messaging Accounts requires that an officer or employee of an executive agency may not create or send a record using a non-official electronic messaging account unless such officer or employee:

- Copy the message, including attachments, to their agency electronic messaging account when the message is created or transmitted; or
- Forward a complete copy of the record, in their non-official account, to their agency electronic messaging account not later than 20 days after the original creation or transmission of the record.

This requirement would similarly pertain to chat, instant messaging, text, Google Hangouts, or other ephemeral conversations that are not regularly retained. The Act provides for disciplinary action against an agency officer or employee for intentional violation or prohibition.

NOAA has established policy for the management of records created and received in fulfilling our individual roles in supporting NOAA's missions. The NOAA Administrative Order (NAO) 205-1 outlines the purpose, scope, roles, and responsibilities for managing our records under the law. Compliance with NOAA's approved records schedules is mandatory. If you are not sure how long a record must be retained, do not discard it until you have verified its disposition date by reviewing the NOAA Records Control Schedule or by contacting the Records Liaison Officer for your line or staff office, or the NOAA Records Management Office at records.management@noaa.gov.

It is my expectation that everyone do their part to ensure these requirements are met.