Mary Erickson - NOAA Federal

From: Mary Erickson - NOAA Federal

Sent: Sunday, September 8, 2019 3:25 PM

To: John Murphy; Dr. Louis Uccellini

John Marphy, Dr. Louis Occenni

Cc: Andrea Bleistein - NOAA Federal; _NWS.Executive.Council; Jeremy Andrucyk - NOAA

Federal; Jason Tuell - NOAA Federal; Bob Maxson; Kenneth Graham - NOAA Federal; Darin Figurskey; Steven Cooper - NOAA Federal; George Jungbluth - NOAA Federal;

NWS PCO - NOAA Service Account; Alexandra Keclik - NOAA Federal

Subject: Re: Phone Numbers for NWS Offices

John, Louis & team,

I made calls today to the Atlanta, Charleston, Columbia, Wilmington and Newport WFO's, the SERFC, and the NHC and OPC ops desk. I couldn't get through to a person at Raleigh, and left a message for Chris Landsea (which was one of the numbers I had). We will see Raleigh next week, but I will call if anyone has the forecast number.

I have to tell you that to a person, the folks on duty were very positive and really appreciated the personal touch on a weekend shift. Several mentioned the All Hands email, and one person said "never underestimate the power of a pat on the back." Many enjoyed sharing some of the tricky elements of the forecast, and we discussed local impacts.

I know we caught them a bit off guard, so also mentioned they could follow up if they had questions.

I know we have folks that are very upset, and others who are understandably very tired. I will say, however, it is incredibly uplifting to also witness first hand the resilience, and positive focus of so many who may not be quite as vocal.

Best, Mary

On Sun, Sep 8, 2019 at 12:46 PM John Potts - NOAA Federal < iohn.potts@noaa.gov > wrote:

I reached Wakefield, Sterling, Mt. Holly, and Boston - all very appreciative of the call. Boston said they're getting a lot of kudos from their local customers. CWSUs I get voicemail only - not sure how effective it is to leave a message. Could not get through State College or New York's phone prompts to reach a human.

John E. Potts
Chief Financial Officer
NOAA National Weather Service
301 427-6911

On Sun, Sep 8, 2019 at 9:06 AM Andrea Bleistein - NOAA Federal andrea.bleistein@noaa.gov wrote:

Good morning EC - Following up from the call. Please see phone call assignments below based

upon the list below:

Kevin Cooley: San Juan to Birmingham and WPC to SPC Mary Erickson: Atlanta to Raleigh and NHC to OPC

John Potts: Wakefield to Boston

Jeremy is circulating short talking points. I have linked notes from the call below.

Andrea

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On Sun, Sep 8, 2019 at 8:14 AM George Jungbluth - NOAA Federal <george.jungbluth@noaa.gov> wrote:

----- Forwarded message ------

From: Alexandra Keclik - NOAA Federal <a learning a learning and a

Date: Sat, Sep 7, 2019 at 3:21 PM

Subject: Phone Numbers for NWS Offices

To: Louis Uccellini - NOAA Federal < louis.uccellini@noaa.gov >, Mary Erickson - NOAA Federal

<mary.erickson@noaa.gov>

CC: Katie Collins Garrett - NOAA Federal < katie.collins.garrett@noaa.gov >, NWS OCOS

<nws.ocos@noaa.gov>

Hi Mary and Louis,

Here are the phone numbers for the WFOs, CWSUs, and RFCs that have dealt with Dorian. Additionally, I have listed the phone numbers for the National Centers. These numbers will likely lead to a phone tree, in which you will have to select the option to speak with a forecaster. If you need any additional numbers, please let me know.

San Juan, 787-253-4586

Key West 305-295-1316

Miami 305-229-4522

Miami CWSU 305-716-1635

Tampa 813-645-2323

Melbourne 321-255-0212

Jacksonville 904-741-4370

Jacksonville CWSU 904-549-1844

Tallahassee 850-942-8833

Birmingham 205-664-3010

Atlanta 770-486-1133

Atlanta SERFC 770-486-0028

Charleston 843-744-1436

Columbia 803-765-5501

Wilmington 910-762-4289

Newport, NC 252-223-5122

Raleigh 919-326-1042 Wakefield 757-899-4200 Sterling 703-996-2200 Washington CWSU 703-771-3449 Philadelphia/Mount Holly 609-261-6600 State College Mid-Atlantic RFC 814-234-2401 New York 631-924-0037

NY CWSU: 631-468-1082

Boston 508-622-3250

Boston CWSU 603-879-6326

Boston NERFC 508-622-3300

NHC/HSU 305-229-4436 NHC/TAFB 305-229-4446

OPC 301-683-1520

WPC 240-554-7794

AWC 816-584-7239

SPC 405-325-2080

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Alexandra Keclik Executive Officer Office of the Assistant Administrator National Weather Service Headquarters

Cell:

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Sent from Gmail Mobile

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Mary Erickson Deputy Assistant Administrator NOAA's National Weather Service

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