

**John Murphy - NOAA Federal**

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**From:** John Murphy - NOAA Federal  
**Sent:** Sunday, September 8, 2019 2:00 AM  
**To:** Neil Jacobs - NOAA Federal  
**Subject:** Re: Our Appreciation for the NWS Performance for Dorian

Neil

I know you are doing all you can and really appreciate it. Not right that men/women of NWS have put in this position while just trying to do their job. Hopefully, the Admin knows Birmingham didn't even know there was a tweet when they reacted to public confusion/concern and tweeted saying there was no threat to AL. Whole issue has been twisted as if we challenged the POTUS which was not the case. Employees now fear for there jobs and are questioning whether they should post potentially life-saving info or check tweets first. This is not good and I will reassure employees to focus on mission as I have been doing. I really hope folks can find way to let this go and our employees do not hesitate for even one second. Honestly, I know you are in horrible position. Let me know if there is anything more that I can do. And thanks for the note...it truly is appreciated

V/R  
John

Sent from my iPhone

On Sep 7, 2019, at 8:27 PM, Neil Jacobs - NOAA Federal <[neil.jacobs@noaa.gov](mailto:neil.jacobs@noaa.gov)> wrote:

John, Thank you so much for all you do, and have been doing, especially during the storm. The situation we're in is incredibly unfortunate. I don't have words to describe how I feel right now. I hope and pray you and the NWS team know how proud I am of the dedication and service you provide. I will continue to fight hard for the NWS during these trying times. If you have time to chat, I'd welcome advice. Heard you got a call from Drew at Dare County. That was a forecast that most certainly saved lives. Thank you, Neil

On Sep 7, 2019, at 6:57 PM, John Murphy - NOAA Federal <[john.d.murphy@noaa.gov](mailto:john.d.murphy@noaa.gov)> wrote:

Thank you sir. Much appreciated! Working hard to keep eyes focused on mission as always. Thanks again

V/R  
John

Sent from my iPhone

On Sep 7, 2019, at 2:53 PM, Timothy Gallaudet - NOAA Federal <[timothy.gallaudet@noaa.gov](mailto:timothy.gallaudet@noaa.gov)> wrote:

Louis, Mary, John and Team NWS,

Thank you for your leadership here. I have personally prioritized positive engagement and acknowledgment of your Team's lifesaving work, and you must know that, as Deputy Administrator, I remain committed to supporting and defending you. Even though my current focus on wet side work has me enroute to Palau for a meeting of the US Coral Reef Task Force, I am not going to give up engaging your dedicated professionals in the field to show NOAA Leadership's appreciation for their superior service.

With gratitude and respect,

Rear Admiral Tim Gallaudet, Ph.D., U.S. Navy (ret)  
Assistant Secretary of Commerce for Oceans and Atmosphere/  
Deputy NOAA Administrator

**From:** NWS Communications Office - NOAA Service Account  
<[nws.communications.office@noaa.gov](mailto:nws.communications.office@noaa.gov)>  
**Date:** September 7, 2019 at 3:11:15 PM EDT  
**To:** \_NWS All Hands <[nws.all.hands@noaa.gov](mailto:nws.all.hands@noaa.gov)>  
**Subject:** Our Appreciation for the NWS Performance for Dorian

From:	Louis W. Uccellini, Director and Mary Erickson, Deputy Director and the Executive Council - John Potts, John Murphy, Kevin Cooley, Peyton Robertson
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<All Hands.JPG>

Team NWS -

First and foremost, we want to acknowledge the challenging and trying time

we have been through for Hurricane Dorian. This storm presented forecast and warning challenges and tremendous stresses and strains to our workforce, given its complexity, duration and its toll on our time and talent. We want to assure you that we stand behind our entire workforce and the integrity of the forecast process, including the incredible scientific, technical and engineering skill you demonstrated for this event. Your commitment and outstanding work were on display in everything we did from infrastructure support to forecasts and warnings to working with our core partners, providing travel logistics...and more during the long course of Hurricane Dorian.

You put your shoulders to the wheel for this hurricane---starting with ensuring the Puerto Rico radar was up, and releasing extra radiosondes throughout most of the event. Your tireless work ensured all partners and the general public were ready and responsive for wind, heavy rain, flash floods, storm surge and surf impacts, violent tornadoes and high wind and waves over the open ocean as Dorian moved toward Puerto Rico, then from the Bahamas toward and along the Florida coast, toward the Mid Atlantic region and finally toward the Northeast into Canada. We saw tremendous forecasts, warnings and amazing IDSS and public outreach at every level (NHC, other NCEP Centers, WFOs, RFCs, Water Center, ROCs and CWSUs) and at every turn, even in the face of a unique, complex and uncertain forecast. We also saw actions taken through the night to quickly restore resilience and robustness to our information architecture. We are absolutely amazed at how you all pulled together to support one another to put the most accurate information science allows and put your best judgements into the hands of key decision makers who are making life/death decisions.



Given the possible tracks and impacts of this storm, our warnings and the resulting responses by the public safety officials up and down the East Coast, including focused evacuations, all demonstrated everything we have been working towards---continuously updated information, clear messaging of scenarios, and calls to action to support near precision level evacuations. International, Federal, State and local officials were at our side the entire time, listening and making impact-based decisions with a high level of specificity and at the right time to protect lives and property. Now we continue to see... not only is it possible... you are making it happen.

We saw first hand that our integrated forecast process works, and we continue to embrace and uphold the essential integrity of the entire forecast process as it was applied by ALL NWS offices to ensure public safety first and foremost. Suffice it to say, it takes the entire team to achieve these repeated levels of success and we want you all to know it is recognized and honored.

The NWS leadership team is proud of your service, expertise and relentless dedication to our mission. You are leading us into the future---and displaying clearly what building a Weather Ready Nation looks like. We honorably met the mission of the NWS for Dorian, and have again shown how vital the NWS is to public safety.

We are grateful to each and every one of you, each and every day.

-- Louis, Mary, and the NWS Executive Council - John Potts, John Murphy, Kevin Cooley, Peyton Robertson

 Reply  Forward