

Kevin Cooley - NOAA Federal

From: Kevin Cooley - NOAA Federal
Sent: Monday, September 9, 2019 9:00 PM
To: John Murphy - NOAA Federal
Cc: Alexandra Keclik - NOAA Federal; Andrea Bleistein - NOAA Federal; Bob Maxson; Darin Figurskey; Dr. Louis Uccellini; George Jungbluth - NOAA Federal; Jason Tuell - NOAA Federal; Jeremy Andrucyk - NOAA Federal; Kenneth Graham - NOAA Federal; Mary Erickson - NOAA Federal; NWS PCO - NOAA Service Account; Steven Cooper - NOAA Federal; _NWS.Executive.Council
Subject: Re: Phone Numbers for NWS Offices

Hey,

It would be good to follow up with Melbourne office. They were the most upset of those I talked with. I think the Louis' remarks this morning likely addressed their concern. I told them that he was set to speak at NWA and that they should listen to the speech.

Kevin

On Sun, Sep 8, 2019 at 2:28 PM John Murphy - NOAA Federal <john.d.murphy@noaa.gov> wrote:
Thanks Mary et al. Know they appreciate personal touch and agree, amazing what simple thank you does

JohnM

Sent from my iPhone

On Sep 8, 2019, at 11:25 AM, Mary Erickson - NOAA Federal <mary.erickson@noaa.gov> wrote:

John, Louis & team,

I made calls today to the Atlanta, Charleston, Columbia, Wilmington and Newport WFO's, the SERFC, and the NHC and OPC ops desk. I couldn't get through to a person at Raleigh, and left a message for Chris Landsea (which was one of the numbers I had). We will see Raleigh next week, but I will call if anyone has the forecast number.

I have to tell you that to a person, the folks on duty were very positive and really appreciated the personal touch on a weekend shift. Several mentioned the All Hands email, and one person said "never underestimate the power of a pat on the back." Many enjoyed sharing some of the tricky elements of the forecast, and we discussed local impacts.

I know we caught them a bit off guard, so also mentioned they could follow up if they had questions.

I know we have folks that are very upset, and others who are understandably very tired. I will say, however, it is incredibly uplifting to also witness first hand the resilience, and positive

focus of so many who may not be quite as vocal.

Best,
Mary

On Sun, Sep 8, 2019 at 12:46 PM John Potts - NOAA Federal <john.potts@noaa.gov> wrote:
I reached Wakefield, Sterling, Mt. Holly, and Boston - all very appreciative of the call.
Boston said they're getting a lot of kudos from their local customers. CWSUs I get voicemail only - not sure how effective it is to leave a message. Could not get through State College or New York's phone prompts to reach a human.

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John E. Potts
Chief Financial Officer
NOAA National Weather Service
301 427-6911

On Sun, Sep 8, 2019 at 9:06 AM Andrea Bleistein - NOAA Federal <andrea.bleistein@noaa.gov> wrote:

Good morning EC - Following up from the call. Please see phone call assignments below based upon the list below:

Kevin Cooley: San Juan to Birmingham and WPC to SPC
Mary Erickson: Atlanta to Raleigh and NHC to OPC
John Potts: Wakefield to Boston

Jeremy is circulating short talking points. I have linked notes from the call below.

Andrea

(b)(6)

On Sun, Sep 8, 2019 at 8:14 AM George Jungbluth - NOAA Federal <george.jungbluth@noaa.gov> wrote:

----- Forwarded message -----

From: **Alexandra Keclik - NOAA Federal** <alexandra.keclik@noaa.gov>

Date: Sat, Sep 7, 2019 at 3:21 PM

Subject: Phone Numbers for NWS Offices

To: Louis Uccellini - NOAA Federal <louis.uccellini@noaa.gov>, Mary Erickson - NOAA Federal <mary.erickson@noaa.gov>

CC: Katie Collins Garrett - NOAA Federal <katie.collins.garrett@noaa.gov>, _NWS OCOS <nws.ocos@noaa.gov>

Hi Mary and Louis,

Here are the phone numbers for the WFOs, CWSUs, and RFCs that have dealt with Dorian. Additionally, I have listed the phone numbers for the National Centers. These numbers will likely lead to a phone tree, in which you will have to select the option to speak with a forecaster. If you need any additional numbers, please let me know.

San Juan, 787-253-4586
Key West 305-295-1316
Miami 305-229-4522
Miami CWSU 305-716-1635
Tampa 813-645-2323
Melbourne 321-255-0212
Jacksonville 904-741-4370
Jacksonville CWSU 904-549-1844
Tallahassee 850-942-8833
Birmingham 205-664-3010
Atlanta 770-486-1133
Atlanta SERFC 770-486-0028
Charleston 843-744-1436
Columbia 803-765-5501
Wilmington 910-762-4289
Newport, NC 252-223-5122
Raleigh 919-326-1042
Wakefield 757-899-4200
Sterling 703-996-2200
Washington CWSU 703-771-3449
Philadelphia/Mount Holly 609-261-6600
State College Mid-Atlantic RFC 814-234-2401
New York 631-924-0037

NY CWSU : 631-468-1082

Boston 508-622-3250
Boston CWSU 603-879-6326
Boston NERFC 508-622-3300

NHC/HSU 305-229-4436
NHC/TAFB 305-229-4446
OPC 301-683-1520
WPC 240-554-7794
AWC 816-584-7239
SPC 405-325-2080

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Alexandra Keclik

Executive Officer
Office of the Assistant Administrator
National Weather Service Headquarters

Cell: (b)(6)

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Sent from Gmail Mobile

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Andrea J. Bleistein

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Kevin Cooley

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